

Courses

Course 1:	The 4	Energy Styles
Course Overview		Benefits in participating
Since the time of Hippocrates, there has been a recognition that people have different personality types or temperaments.		 This course will help you manage the interaction with people in your organisation more productively You will be able to classify people into four different personality temperaments
This course introduces the four personality temperaments in a novel way and provides a simple methodology to recognise each type by their energetic appearance.		 Understand how they differ and the types of roles they play in organisations Gain an understanding of how to better relate and to influence others Gain a greater insight into your own behaviour

Outline of what you will learn

The 4 Energy Styles

- exploration of the different temperaments and identify their motivations and reaction modes
- learn how to identify different personality styles based on their energetic appearance
- practice identifying the different personality styles in a social context

Cognitive Processes and Conflict Resolution

• understand the difference between reacting based on instinct and responding with intellect

• review reactions to stress and examine how the different styles cope

• what the different styles do, and say and think

Negotiating and Mediating disputes

- managing relationship conflict at work with the different styles
- how to adjust your behavioural style to match that of another person
- understanding the emotional, behavioural and cognitive styles of individuals when in conflict
- negotiating with the 4-Styles in a flexible and constructive way

Duration	More information	
1 DAY	Visit the website: www.conflictconnexus.com	
TRANSFORMING PEOPLE CONFLICT		